



Mail-In Experience Questionnaire by Elettra Sincrotrone Trieste

Complete the form by selecting the line and expressing your preference and submit it by selecting Submit!

Your beamline:

Have you conducted "sample mail-in mode" experiments?

If so, how many?

What was the level of success of the experiment compared to what it would be if the user had been present?

1
2
3
4
5

Totally unsatisfactory

Totally satisfactory

How would you judge the user's participation in the experiment compared to what it would be if the user had been present?

1
2
3
4
5

poor

optimal

Is there a change in number of shifts allocated per day in case of mail-in experiments?

Yes

No

Is there an increased allocation of beamtime per mail-in experiment?

Yes

No



What was the efficiency in exploiting the hours of beamtime assigned?



How do you rate the workload for beamline staff compared to beamtime with users present?

- less
- Equal
- Greater
- Much greater

Have you requested IT resources to enable your instrument to be used remotely

- Yes
- No

What IT resources have been implemented on your beamline?

- IT resources for data sharing and storage
- Webcam and microphones for ZOOM conferences
- Remote control of the data acquisition system for beamline scientists
- Remote control of the data acquisition system for users
- Custom solutions

Did the experiment involve the preparation of samples?

- Yes
- No

If so, what was the difficulty in preparing them compared to the user being present?

- Comparable
- Greater

If you have any further notes, comments, useful for the discussion, enter them in this field: